

Submissions received on bus stop upgrades in Waihoru, February - March 2025

Would like to speak to the Community Board

ID / Ward	Bus stop ID	Support the plan	Do you have any specific feedback about the plan?	Name
31596 Heathcote	42577	No	The noise and the copious amount of times I have been yelled at, harrassed, had to stop people fighting, drinking, smashing bottles, throwing stones at my car and my neighbours is relentless. Myself and the other people who live at my address where this shelter is supposed to be built do not support this! We are the ones who are kept up all night by the issues the already existing bus shelter provides! Please please please do not build it! We are the ones who have to live with it. Not you. If it's built, I will do what I can for it to be stopped.	Raine Yarrow
31594 Heathcote	42577	No	The proposed bus stop shelter would obstruct or view of the field and picnic area in front of our property. We also use a hammock under the tree in which the shelter would be built. Having a shelter in the proposed location would be a great nusience to anyone using this place to relax. Furthermore, we frequently have drunk and other problem causing people at this bus stop at night. This is disruptive enough. Having a shelter here would increase the number of people that would hang out (loiter) in front of our driveway. The current bus stop location is not directly outside of our driveway and we still have issues with people making lots of noise at night, in the weekends. Moving the bus stop to be directly in front of our driveway would increase the number of people loitering infront of our place. This would be increase the amount of trouble makers and cause us more issues. There is already a large covered bus shelter down the road outside the library. This is a suitable place that can shelter people catching the #3 bus when the weather is wet. If a new shelter is to be built PLEASE build it at the location one bus stop further towards christchurch because there are no properties that will be directly effected by this. Please DO NOT build a shelter infront of our property because it will obstruct our view, increase disubance from members of the public, increase loitering outside our property, distrup the place that people in our apartment complex relax (hammock under the tree).	Jakson De Kort-Martyn
10009 Heathcote	42577	No	The bus stop is currently outside our home and we quite often have people loitering there at night, loud and intoxicated, particularly on Fridays and Saturdays. If there is a shelter, this is highly likely to get worse. It may also encourage graffiti. We don't see a need for a bus shelter in this location. It could also be dangerous in terms of sight lines for people pulling out of Nayland Street onto Marriner.	Tania Ruru-Dons

Businesses / Organisations

ID / Ward	Bus stop ID	Support the plan	Do you have any specific feedback about the plan?	Name / Organisation
31563 Cashmere	23550	Somewhat	I think a new bus stop outside 101 Colombo Street is unnecessary as there is another bus stop with a shelter close by, approximately 200 to 250 meters away at 125 Colombo Street. Also wouldn't improving the bus stop across from the Christchurch South library benefit more bus users? This bus stop is also within a short distance from 101 Colombo Street. If this project is to go ahead, it would make sense to remove the grass berm altogether rather than leaving a rather short strip of lawn, which would be inconvenient for the owner to look after.	Didier Le Guen Christchurch Osteopathic Centre
10004 All wards	General	Yes	We are submitting on our agreeance to upgrades on all bus stops/shelters as proposed. These upgrades are essential for the continued improvement in patronage throughout Christchurch	John Skevington Canterbury/West Coast Automobile Association District Council

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Individuals

ID / Ward	Bus stop ID	Support the plan	Do you have any specific feedback about the plan?	Name
31703 Heathcote	42577	No	I am against the proposed plan of building a rain shelter and moving the bus site. As you mentioned in the letter, it indeed is a busy bus stop, also often at nighttime. There are often very loud and noisy people and loitering has occurred on many occasions. The property of 2 Marriner Street is sheltered and protected by a massive wall whereas number 4 only has small wooden fence that does not offer much separation or protection. Furthermore, the people, loud noise, and rain shelter will be right in front of the tree in our driveway that gives home to a little garden and hammock underneath where we often spend time. Having people waiting right next to this would disrupt this peaceful place. I understand a rain shelter would improve the wait time however, there are other bus stops only a few 100ms away from our property that don't have residents immediatly next or behind it. I suggest to rather improve the bus stops right next to the one on 2 Marrienr Street instead if you wish so.	Verena Braun
10007 Heathcote	42577	No	I am writing to object to the proposed shifting of the bus stop shelter from 2 Marriner Street, Sumner to 4 Marriner Street. This move will be more obstructive on the side-walk in our area of Sumner and it should be left where it has been for the past years. If left where it is, it will back onto a large resident wall that was built because of the bus seat and bus stop location. I am a resident/owner from [REDACTED]. I am happy to further discuss these reasonings with you.	Nick Murney
31490 Heathcote	42793	No	1. The new road markings not only make it hard to enter and leave our driveway - and dangerous - they also have cut out parks in front of our house for family members and visitors to visit our house. This in itself will devalue our house price too. 2. The bus stop has always attracted young people who are noisy and drunk - especially on a Friday night which me me nervous bc sometimes they come up the drive shouting. Some guys have come into our garden using it as a toilet. [REDACTED] 3. The new shelter is quite big and I feel will attract graffiti (which we are seeing more and more if in the area) and this makes the area look trashy. And more bad behaviour to deal with. Again devaluing house price too. Suggest you remove the bus stop or move up the road where there is more space between driveways and not right on the corner effecting 2 driveways.	Bridgette Yates
31489 Heathcote	42793	Somewhat	1. The new bus stop markings will cross my driveway. Making it difficult to leave and enter my house via car. Especially backing out. It also affects my neighbours driveway - that's two peoples driveways effected. 2.I like the idea of tidying it up but worried the shelter will be too big and could get graffiti over it and beyond that advertising which looks trashy and devalues house prices. 3. It will attract people who will hang out and make noise (it already does / it could get worse) who may or may not be catching a bus. Suggestion - push the bus stop further further up Nayland street to a stop that has more space:room between driveways. So no one's drive ways is effected.	Robert Michael Yates
31451 Heathcote	42793	Somewhat	Directly outside my house. Need to know few more details - doesn't mention width/height/materials of bus shelter. (Full size or skender). Pictured not against fence, is this correct- if against fence how do I maintain my fence? What is happening with power pole/rubbish bin? - not pictured. Loss of entire grass berm to concrete - decreases aesthetics of my house from street view. Bus stop appearing to be over driveway of 124. School children driven to this bus stop from Scarborough hill - already problem with parents parking over drive way of 122 /120 - this will make it worse with no stopping outside 124/126. ?no stopping areas be extended to include driveways. Need more details.	Viv Isles

2 April 2025

SUBMISSION ON NEW BUS SHELTER #42577

Introduction

1. We are the owners of [REDACTED], Sumner, Christchurch 8081 ([REDACTED]). We are a family of four with twin teenage daughters. We purchased the [REDACTED] in October 2023 and have lived here since then. It is our family home.
2. We refer to a letter we received from Jak and Ve (**Tenants**) of [REDACTED] (**Rental Property**) in February/March 2025. Jak and Ve are tenants in the [REDACTED] at the Rental Property. [REDACTED]
3. In the letter, the Tenants advised that the Christchurch City Council (**CCC**) was intending to build a new bus shelter at bus stop #42577 (**Shelter**). The Tenants stated in the letter that a *"sheltered bus stop in front of our driveway would increase loitering at night resulting in increased nuisance from loud / often intoxicated people in front of our homes, disrupt our view and disturb the place we relax under the cherry tree"*. The Tenants then suggested that the Shelter be built in front of the [REDACTED] Property as it has a wall, or not at all – and they sought support from neighbors to object to the Shelter.
4. On or about 3 March 2025 we sent an email to the Tenants indicating that we were also opposed to the Shelter due to the high potential for increased loitering. We advised that we also did not want it in front of our wall, as we already bear the brunt of most of the effects from the current bus stop. We then made a submission to CCC opposing the new Shelter and submitting that it should **not** be moved to the [REDACTED] Property. We asked to be heard.
5. On or about 25 March 2025 we were extremely surprised to receive a letter from CCC advising that the Shelter was now proposed to be built in front of the [REDACTED] Property, without any prior discussions with us. We feel that this is unfair and unreasonable. We are now making this written submission to set out in clear terms why the Shelter should not be built, but if it is, why it should remain in front of the Rental Property at 4 Marriner Street (or an alternative site be found).

Submission

Current Bus Stop and Impacts/Effects

6. Bus stop #42577 is currently in front of the right hand side of the [REDACTED] Property. As we understand it, the CCC proposal was originally that the bus stop would remain where it is and the Shelter would be built in front of the Rental Property.
7. On the left-hand side of the [REDACTED] Property is also a wide cobbled crossing which is well used by locals and beach goers who park their cars in Nayland Street and surrounds and go to the beach. Unfortunately, the crossing causes a lot of noise and vibrations at the Don's Property – both from buses and the big petrol tankers - which we are currently working with Steve Masters (Team Leader Southern Maintenance Contract, Transport and City Streets Unit, CCC) on. Steve is currently trying to find some helpful solutions.



Figure 1 Cobbled public walkway as seen from [REDACTED] lounge.

8. The bus stop is also very well used (without a shelter) by locals and beach goers, particularly in summer. The [REDACTED] Property also encounters negative impacts from the bus stop including:
- a. Noise from the buses coming and going, day and night;
 - b. Loud, intoxicated people at the bus stop at night. Often yelling and cursing. There have also been altercations and fights out there. My husband has had to go out a number of times to ask people to quieten down, stop fighting or even stop breaking road signs.
 - c. Cans and bottles being thrown at our lounge windows and rubbish thrown over our fences.
 - d. Graffiti on our walls.
9. Despite this we have never complained. The way the [REDACTED] Property is built, our home is very close to the bus stop. Our cantilevered lounge is a mere 2.5 metres from the bus stop. [REDACTED] are only about 5 metres from the bus stop.



Figure 2 Shows how close bus stop is to [REDACTED] lounge and bedrooms. On the other hand it is 10-11 metres from 4 Marriner Street which also has a big tree and carpark to buffer noise and visual impacts.



Figure 3 View of bus stop from lounge window.

10. Accordingly, our family sees and hears everything that goes on at the bus stop.
11. On the other hand, the Rental Property at 4 Marriner Street is set back from the road about 10-11 metres and the property is buffered by a big cherry tree at the front and a car park area. If the Shelter was built in front of the cherry tree, I doubt they would even see it and it would act as a noise buffer.



Figure 4 Shows how close [REDACTED] Property is to bus stop and how far back 4 Marriner Street is. Shows tree and carpark buffer they have.



Figure 5 Again shows how much closer [REDACTED] Property is to the street and bus stop.

12. The Tenants at the Rental Property have said the Shelter should be moved in front of the wall at the [REDACTED] Property (and now the CCC has also proposed this) but that is patently unfair and unreasonable for the following reasons, in particular:
- a. We already bear the brunt of the noise from the big, cobbled crossing and the bus stop. We also have traffic noise from Nayland Street side and Marriner Street side. As noted above, we are already dealing with CCC on the noise and vibrations caused by the crossing. Accordingly, we feel we already endure our fair share of the effects generated by public services on this street.
 - b. Our house is much closer to the bus stop and our lounge and bedrooms are much more heavily impacted (auditory and visual).
 - c. We would be able to see the Shelter from our lounge.
 - d. The Shelter would be closer to the cobbled crossing and Nayland Street, causing safety issues if turning cars and pedestrians have to look around it.
 - e. The sidewalk is well used by pedestrians. It is unsafe if they then have to walk around a Shelter and out on the road.
 - f. We are a family, and we own the [REDACTED] Property. The Rental Property on the other hand is quasi-commercial – it is home to temporary, paying tenants.
 - g. The [REDACTED] Property is well known in Sumner and Christchurch generally and is an architectural landmark at the gateway to Sumner. People regularly stop to look at the home and take photos. Putting a Shelter in front of the wall (an integral part of the overall design) would impact its balance and architectural integrity. We pride ourselves in keeping the exterior (including the outside gardens) clean and tidy in the knowledge that this is a well-known home in the area.
 - h. The Rental Property could equally put a higher fence in if they feel they need to. We would even be happy to contribute.



Figure 6 Placing Shelter in front of our wall would impact architectural integrity of iconic building at gateway to Sumner.

Bus Shelter will Increase Negative Effects

13. It is our view that adding the Shelter is highly likely to increase the negative impacts suffered by residents. There is likely to be more loitering. This in turn will increase the drunken yelling, cursing, fighting and tagging. Our young daughters are already subjected to a lot of nasty language and fighting, which we can all hear from our lounge and bedrooms.

Alternative Sites

14. Our submission is that the Shelter is not necessary at all. This bus stop is heavily used anyway – and more so in summer when the weather is good anyway. The negative impacts on residents outweigh the potential benefits.
15. However, if CCC does build it, it would be fairer for it to be situated in front of the Rental Property as originally proposed (for the reasons set out above), or elsewhere where impacts on residents can be minimised.
16. We wondered why the bus stop couldn't be moved across to the other side of Nayland Street, opposite the Sumner Surf Club so it no longer impacts any residents? There is also an old bus shelter there (on corner of Nayland and Marriner) that could be torn down and replaced. Has this been considered? Happy to show CCC if you wanted to come and meet us here.

Conclusion

17. Our view is that the proposal to build the Shelter in front of the [REDACTED] Residence is unreasonable and unfair. Our property is already heavily impacted by the public crossing

and the bus stop. Also, our house is much closer to the bus stop than 4 Marriner Street is, with no buffer from noise or visual impacts.

18. We question the need for a Shelter when the bus stop is already well used. It also seems counter-intuitive to block a popular footpath - forcing pedestrians to walk around the Shelter or have to look around it for traffic (by obstructing the pedestrian view from the cobbled walkway). This seems unnecessarily unsafe.
19. We would be happy to discuss this with you further and we would like to be heard on this submission.
20. We will take all lawful steps available to us to prevent the Shelter being located in front of the Don's Property. We do not feel that would be fair or reasonable in all of the circumstances.

Nāku noa, nā

Andre and Tania Ruru-Dons

[REDACTED]
[REDACTED]
[REDACTED]